



Dustin's Paw of Idaho

Policies and Procedures

CONTAINED WITHIN THIS BOOKLET YOU WILL FIND:

Meet STAR's and Jumpstarts Canine Modality Specialists

Dustin's Paw Assistance Dogs and Saint Alphonsus Therapy Dogs
Policies and Procedures

Saint Alphonsus Rehabilitation Services Policies and Procedures
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It has been said,
*A true friend knows your weakness
but shows your strengths,
Feels your fears but fortifies your faith;
Sees your anxieties but frees your spirit;
Recognizes your disabilities |
but emphasizes your possibilities. –*
Unknown

Meet STARS' and Jumpstart's Canine Modality Specialists Ovelle, Prairie and Diane Rampelberg

Dear Parents,

Since July of 2006, Ovelle and I have been honored to be STARS and Jumpstart's Canine Modality Specialists. Prairie joined us in May of 2009. Working as an integral part of the professional team at STARS and Jumpstart, we provide creative, interactive canine/child activities designed to captivate and entice your child to accomplish his or her therapy goals.

Ovelle and Prairie encourage expressive/receptive language, motor control both fine and gross, socialization, self-help skills and much more! They use switch activated speaking devices which allows them to model communication skills for the children as well as respond to augmentative speaking devices allowing other children to give them commands discovering the "power" of words. With over 85+ commands we, your child's STARS therapist and I an experienced teacher, consciously direct Ovelle and Prairie to encourage your child's independence.

It is important to point out that Ovelle and Prairie are NOT pets. They are working assistance dogs. Both they and I need to meet the standards set forth by Assistance Dogs International.* We must periodically pass a test showing that we can do the work of an assistance dog team. Ovelle and Prairie's standards for cleanliness are high and we have been approved by the staff at STARS and Jumpstart to serve your child.

We encourage you to take a moment and check out our website at www.dustinspaw.org for further information, recommendations, success stories and frequently asked questions.

Ovelle and Prairie are proud to be your child's dog. They are another way to stimulate your child's success. If you have any questions, you can contact me on site or at diane@dustinspaw.org . **If you have concerns with allergies, please let Barb or your therapist know.**

Thank you for sharing your child with us,

Diane Rampelberg, Ovelle and Prairie

*Ovelle and Praire are fully trained assistance dog graduating with Diane on November 13, 2004 (Ovelle) and April 30, 2009 (Prairie) from Canine Companions for Independence, a non-profit organization who for the past 30+ years has been enhancing the lives of people with disabilities by providing highly trained assistance dogs and ongoing support to ensure quality partnerships. You can check them out by going to www.cci.org Diane Rampelberg is a credentialed teacher with over 30+ years teaching experience and for the past ten years has handled and trained three assistance dogs and one social/therapy dog.

Dustin's Paw Assistance Dogs and Saint Alphonsus Therapy Dogs Policies and Procedures*

*The Dustin's Paw Assistance Dogs and Saint Alphonsus Therapy Dogs have similar but different approved policies and procedures due to the nature of their "jobs." The main differences lie in the following areas. Attached are copies of the policies and procedures for both groups.

1. The Dustin's Paw dogs do not work with Saint Alphonsus hospital. They work with Saint Alphonsus Rehabilitation Services, specifically STARS PEDS and Jumpstart located in Meridian and the STARS Liberty site located in Boise.
2. The Dustin's Paw records are kept on site with the STARS Meridian and Liberty site managers, not with the hospital recreational therapist.
3. The Dustin's Paw dogs, Ovelle and Prairie, are not personal pets. They are both registered assistance dogs, owned by Canine Companions for Independence and contracted to Diane Rampelberg of Dustin's Paw.
4. The Dustin's Paw dogs' regular evaluations are handled by Assistance Dogs International www.assistedogsinternational.org and Canine Companions for Independence www.cci.org.
5. The Dustin's Paw dogs work four days a week from 8:30 a.m. to 6 p.m. as opposed to one time per week at a designated time.
6. The Dustin's Paw dogs have regular patients and therapists with whom they work over extended periods of time as opposed to just coming in to visit.
7. The Dustin's Paw dogs have 85+ interactive commands designed to captivate, entice and engage patients to accomplish their therapy goals.



Saint Alphonsus

Rehabilitation Services

901 N. Curtis Rd., Ste 204 • Boise, ID 83706 • (208) 367-3315

ORIGINAL: 4/07

REVIEWED:

REVISED:

POLICIES AND PROCEDURES

Title: ASSISTANCE DOG PROGRAM

Policy/Purpose: To provide infection control, training, use and behavior guidelines for assistance dog.

Responsible Personnel: Site supervisor, program manager, STARS staff and assistance dog trainer/handler.

Procedure:

1. The Handler has successfully completed training that meets the "Standards for Training Service Dogs" set by Assistance Dogs International, Inc.
2. The Assistance Dog is supervised by the Handler, or left in a secure and controlled environment.
3. The use of an Assistance Dog with a specific patient requires approval of Jumpstart Program Coordinator, STARS Site Manager and specific therapist.
4. The Assistance Dog is utilized only with patient/family permission, and based on the patient's physical and mental health, STARS/Jumpstart will provide parents with Dustin's Paw information letter and opportunity to accept or reject interaction between their child and the Assistance Dog.
5. The Assistance Dog is permitted/excluded from the following areas:

PERMITTED

Office areas; common public places

Outdoor pediatric play area

All rooms at Jumpstart EXCEPT

EXCLUDED

Dragonfly Room – Dog Free Zone

6. The Handler, therapists and patient must use appropriate hand hygiene when finishing an activity with the dog. If there is no running water available, a waterless agent approved for use at STARS/Jumpstart may be used.
7. Handler, whether therapist, visitor or patient, must understand that the animal is not allowed to come in contact with any patient's non-intact skin (surgical sites, drainage tubes, wounds, etc.).
8. Handler needs to be informed of any zoonotic (disease that can be transmitted from animals to people) and trauma risks. Each case will be evaluated in terms of the condition of the patient and the actual risk associated to the dog.

9. Handler will provide staff with appropriate education on how to interact with patient and assistance dog in treatment interactions.
10. Handler must keep assistance dog interaction equipment clean and in good condition.
11. The dog's health is cleared as follows:
 - a. *Physical Exams* - The dog's health must be evaluated by a veterinarian on an annual basis. The veterinarian must provide proof of the physical exam to STARS/Jumpstart. The Handler is responsible for ensuring that the physical exams are current.
 - b. *Vaccinations* - The Handler is responsible for documented proof that all vaccines are current.
 - c. *Fecal Exams* - The Handler must provide documented proof that the dog has had an annual fecal exam. If the test is positive, the dog will not be permitted to visit STARS/Jumpstart and must be cleared by the veterinarian before any future visits are allowed. Fecal exams include the test for parasites (giardia, coccydia, round worm, tape worm, whip worm) and bacteria (salmonella, campylobacteriosis).
 - d. *Cleanliness* - The dog must be clean and free from any fleas or skin problems, and the Handler is responsible for inspecting the dog before entering STARS/Jumpstart. If the dog does not pass the inspection, s/he will not be permitted to enter the hospital or visit with patients. Additionally, the Handler must groom the dog and trim the nails.
 - e. *Social Behavior* - The Assistance Dog is previewed and handled by a qualified veterinarian and trainer to assure adequate human socialization. Antisocial behavior by the dog – provoked or not – during any visit will immediately disqualify the dog from the program. Handler and dog must periodically pass Assistance Dog International Test and Canine Companions for Independence evaluation. Handler will present CCI Assistance Dog card as evidence that dog is approved to work as facility dog.
 - f. *Illness* - Upon any sign of illness (e.g., diarrhea, vomiting, runny noses or eyes, skin lesions, excessive scratching/chewing) the dog will not be allowed to enter STARS/Jumpstart to work with patients and must be cleared of such conditions before returning.
12. The Assistance Dog must carry identification, service pack, or other clearly visible sign that identifies it as an Assistance Dog.
13. If the dog contaminates an area (urine, feces, vomit, blood), the cleanup procedures should be performed using gloves and paper towels, which will be placed in a plastic bag in the trash container (similar to disposal of diapers). After removal of the organic debris, the area of the spill should be cleaned with a STARS/Jumpstart approved disinfectant, following instructions for adequate contact time to ensure disinfection.
14. Any injuries caused by the Assistance Dog must be evaluated and treated promptly by medical personnel following protocols for the type of injury in an emergency department or urgent care facility, if necessary. STARS/Jumpstart accident report must be filled out and parents notified. If the Assistance Dog damages property, the Handler is held responsible for the damages.

15. If the Assistance Dog is injured by a patient, prompt evaluation and treatment of injuries should be provided by a veterinarian. STARS/Jumpstart accident report must be filled out and parents notified.

Refer to: Standards for Training Service Dogs by Assistance Dogs International, Inc.

Latex Assistance Dog Interaction List

Items to Avoid	Acceptable Items
Balloons	Mylar, vinyl or plastic balloons
Latex gloves	Use vinyl, neoprene, nitrile, polymer gloves
Zippered plastic storage bags	Wax paper, plain plastic bags, Handiwrap or Saran Wrap
Finger tooth brush	Use synthetic – Oral B, Crest
Certain beach and water toys	Use vinyl or plastic
Toy Stethoscope	Use vinyl or plastic
Rubber bands	Baumgarten's Plasti Bands, String
Band-aids	Johnson and Johnson Advanced Healing and Activ Flex Band-Aids
Hand grips on toys, bicycles and tools	Vinyl or leather handles or cover with latex-free tape
Elastic bandages	Sterile dressing with paper, silk or cloth tape, Curity Bandages
Wheelchair tires and cushions	Cover seat with fabric or neoprene cushion
Art supplies (paint, glue, erasers)	Elmers (school glue, Glue-All, Glue Colors, Carpenters Wood Glue, Sno-Drift Paste), FaberCastel art erasers, Crayola products (except for rubber stamps, erasers)
Toys	Use plastic, cloth or vinyl
Sport shoes and rubber clothing (raincoats, elastic on underwear and socks)	Use neoprene-coated nylon raincoat, Latex free clothing
Any item light brown and can be stretched may contain latex.	Use items made of vinyl, plastic or silicone. Or provide a barrier: cloth, non-latex tape or mat; wooden floors
Tennis Balls and other balls	Completely cover new tennis ball with cloth tape; use latex free balls



Title: ANIMAL CONTROL and PET THERAPY PROGRAM

Policy Statement:

To maintain consistency with the infection control practices to provide a hygienic environment and to eliminate the potential for disease transmission, animals shall not be allowed in Saint Alphonsus Regional Medical Center (SARMC). Service animals¹ and animals used in Pet Therapy² shall be an exception to this policy and shall follow established guidelines.

Purpose Statement:

1. To promote and develop the general well being of patients through participation in a Pet Therapy program. The program emphasizes sensory stimulation, emotional expression, social interaction, communication, physical activity, and the opportunity to enhance morale and self esteem.
 2. Pet therapy will focus on the following treatment goals:
 - a. To provide opportunity for increased physical activity, mobility, and sensory/cognitive awareness.
 - b. To encourage social interaction and communication with others while reducing the focus on physical symptoms.
 - c. To provide a healthy environment and enhance the quality of life of the patient at SARMC.
 - d. The mission of Pet Therapy is to provide visitations with carefully screened and well-trained pets to those patients, visitors, and staff members who desire them.
 - e. Pet Therapy is generally scheduled at one time per week at a designated time.
 - f. Patients and families are encouraged to attend and become involved in the Pet Therapy program.
-

Procedure:**I. Animal Control**

- A. Service animals accompanied by the owner may be allowed when
-

¹ The ADA defines **Service animals** as any animal individually trained to do work or perform tasks for the benefit of a person with a disability.

² **Therapy animals** are usually personal pets that, with their owners, provide supervised, goal-directed intervention to patients.

visiting patients on a short-term basis at the discretion of the nursing staff.

- B. Special accommodations will be made for the person requiring the aid of a service animal who is admitted to SARMC. The Infection Control Department may be consulted for assistance with this determination.

II. Animals involved in the Pet Therapy Program shall follow the established policies.

- A. All animals are to be bathed and groomed no more than 24 hours prior to each visit and given the opportunity to eliminate immediately prior to the visit.
- B. All animals must be under a current veterinarian's care for the following:
 - 1. Animal must be parasite free.
 - 2. Animal must have all vaccinations current (within one year).
 - 3. Recreation Therapy will keep a copy of veterinarian records on file in the Recreation Therapy Office.
- C. All animals must be appropriately restrained and be accompanied by owner/trainer or Recreation Therapist.
- D. Pets must pass veterinary medical and behavioral screening exams and demonstrate proficiency in basic obedience skills.
- E. Pets will be evaluated for reliability, controllability, and predictability by a Pet Handlers Evaluator or the Pet Therapy coordinator prior to participation in the Pet Therapy program.
- F. Only dogs will be permitted to participate in the Pet Therapy program.
- G. If patients have any contact with an animal, the patient will wash his/her hands after contact. If patient is unable to do so independently, a family member, nursing staff, or a Recreation Therapist will assist.
- H. All volunteers must submit a completed volunteer application, be accepted or service at the hospital, and have completed general volunteer orientation prior to participation in the Pet Therapy Program.
- I. All general volunteer requirements, policies, and privileges pertain to Pet Therapy volunteers.
- J. All volunteers will sign in with Recreation Therapy before each visit.
- K. Only patients who have been hospitalized for at least one week and have an LIP's order will be permitted to have their own pets visit.
- L. All pets brought by volunteers shall wear a designative article to identify them as approved pet-therapy animals. Service animals will not be required to wear the article.
- M. No pets will be permitted to visit patients on transmission based isolation (airborne, contact, droplet) until approved by the Infection Control Department.

III. Family pets brought in for patient visits:

- A. Will be allowed ONLY with a LIP order AND a consultation with
-

-
- Recreation Therapy.
- B. Recreation Therapy will instruct the patient and patient's family on the general practice and will issue a temporary Identification badge for the approved pet.
 - C. Visitor will sign release of liability form (Attachment A)
 - D. Visits will be for short periods of time, no more than 30 minutes, twice a day
 - E. Overnight visits are not permitted.
 - F. Must be appropriately restrained and accompanied by an adult family member at all times.
 - G. The family member will be responsible for the animal's behavior and cleanup.
-

References: See Attached

Resources: APIC Text of Infection Control and Epidemiology, 2005

Sources:	<i>Infection Control Department</i>
Original Date:	<i>9/97</i>
Revision Dates:	<i>2/01; 12/03; 8/04</i>
Review Dates:	<i>12/98,99,02; 8/04; 4/05</i>
Units Primarily Affected:	<i>All departments, Divisions and Medical Staff</i>

Attachment A



Saint Alphonsus

RELEASE OF LIABILITY

ANIMAL VISITATION

I, _____, in consideration for Saint Alphonsus Regional Medical Center, allowing my pet to visit the hospital, do agree to defend, indemnify and hold harmless Saint Alphonsus Regional Medical Center, its officers, directors, agents, contractors, subsidiaries, affiliates and parents, from any claims, liabilities, injuries, penalties or damages, arising out of this visitation and caused by my pet, to my pet, or because of my pet,.

Signature

Date

MR#

Attachment B



Saint Alphonsus

Visiting Pets *(Dogs ONLY)*

This does not include **Service Dogs** or **Pet Therapy Dogs**

Checklist for Hospital Staff:

PETS ARE RESTRICTED FROM VISITING THE FOLLOWING PATIENTS:

- Patients with known WBC less than 1000 or with activity restrictions due to a low WBC count
 - Patients in **isolation**
 - Patients less than 12 months old unless specifically requested by parents
 - Minors without an adult present
 - Post-partum patients
-



PRIOR TO VISITATION NURSING MUST:

- ☐ Patient has been hospitalized for at least one week.
 - ☐ Obtain a physician's order
 - ☐ Have owner bring in animal's shot records that are current within one year
 - ☐ Fax shot records to Recreational Therapy for review.
 - ☐ Educate owner that the animal must be healthy, groomed within 24 hours of visit, and under control on a short leash or in a carrier
 - ☐ Have pet owner sign a Release of Liability Form (Attachment A)
 - ☐ Recreational Therapy will notify security and nursing after the shot record is reviewed and obtain ID badge.
-

IMMEDIATELY AFTER PET VISITATION:

The patient & staff who had contact with the animal should wash their hands. If they are unable to get to a sink a waterless hand sanitizer should be used.

Dustin's Paw Dogs Health/Certification Information

Includes:

Physical Exams
Vaccination Information (on Physical Examination form)
Fecal Exams
Assistance Dog Permits/ADI Testing

Pet Health Report Card

Client ID: 20831
Rampelberg, Diane & Mike
795 W. Tallulah Dr.

Kuna, ID 83634
(208) 922-2024

Exam Date: 6/10/2011

Staff: Brett Bingham

Patient ID: 20831-2

Patient Name: Ovelle

Species: CANINE

Breed: RETRIEVER, LAB MIX

Weight: 52.4 pounds

Birthday: 12/26/2002

Sex: Spayed Female

Technician: Sylvia G



Patient Check-In: (Normal)

Initial Complaint: Annual exam and wellness package 1. No concerns 2. E/D normal stool/urine normal

3. Fecal in lab

Medication/Parasite Prevention History: sea meal, fish oil caps/ Interceptor

Diet Fed: solid goild

Temp - 100.4 E

Pulse: - 100

Resp - 30

Microchip Number -

VACCINATIONS: (ABNORMAL)

DA2PP A062558 22 may 12 Bordetella A058403B 31 jul 13

Pet Health Assessment: (Normal)

Parasite Exam in last 12 months - Today

Last Date of Heartworm Testing - Today

Last Date of Wellness Screening - Today

Joint stiffness or lameness: none

Pet Health Assessments are critical to the well being of your special pet. With this assessment we have listed several priority items for you to consider for your best friend. Please give these careful consideration.

Appearance & Body Score: (Normal)

Your dog is bright and friendly. It has good body conformation with normal weight and muscle mass for age and breed.

Body Score is a normal 3 of 5.

Eyes: (Normal)

Eyes are bright and clear. The cornea, sclera, conjunctiva and eyelids are intact and healthy. The lens is transparent and the iris has a natural color and texture. The pupils are normally responsive to light. Vision appears normal.

Ears: (Normal)

The ear drums and canals appear normal and healthy with normal amounts of wax. The conformation of the ear flaps is normal for the breed of the pet. The skin of the ear flaps and inner ears is healthy with no signs of parasites or infection.

MOUTH AND TEETH: (ABNORMAL)

Gingivitis Grade II: Inflammation of the gums is called gingivitis - the first symptom of periodontal disease. The gums surrounding the teeth are red and swollen and there is plaque and calculus on the teeth that extends below the gum line. A professional dental cleaning with dental radiographs is recommended.

Dental Home Care Instructions are below:

1. Daily teeth brushing. Concentrate on just brushing the outside of upper teeth as this is where most dental disease occurs. Use a pet tooth paste. Most pets tolerate the electric rotary brushes well.
2. Weekly Oravet sealant applied at home.
3. Hills T/D (tartar diet).
4. Dental Chews (CET, Greenies, etc).

Pet Health Report Card

Client ID: 20831
Rampelberg, Diane & Mike
795 W. Tallulah Dr.

Kuna, ID 83634
(208) 922-2024

Exam Date: 6/10/2011

Staff: Brett Bingham

Patient ID: 20831-2
Patient Name: Ovelle
Species: CANINE
Breed: RETRIEVER, LAB MIX
Weight: 52.4 pounds
Birthday: 12/26/2002
Sex: Spayed Female

Technician: Sylvia G

Mucous Membranes: (Normal)

Gums are a healthy pink color with normal hydration and capillary refill time.

Lymph Nodes: (Normal)

Prescapular, popliteal, inguinal, submandibular lymph nodes are of normal size and shape.

Skin and Hair Coat: (Normal)

Healthy hair coat and skin. No scabs, scales, crusts, tumors or bumps. No hair loss, parasites, irritation, or history of itching. A program for preventing flea infestation is recommended.

Cardiovascular: (Normal)

The heart is strong and healthy. Each heart valve sounds normal. There are no murmurs (abnormal sounds). The pulse has a normal rate and strength with a regular rhythm. The capillary refill rate is rapid, indicating good peripheral circulation.

Respiratory: (Normal)

Respiration is normal. All the lung fields sound clear and healthy and your pet has a normal breathing rate and depth. The trachea (windpipe) is of normal size and sensitivity for the breed.

Abdomen and Abdominal Organs: (Normal)

Abdomen has a healthy conformation and is free of painful areas.

Gastrointestinal: (Normal)

There is no history of vomiting or diarrhea and the pet has a normal healthy appetite. Feeding a high quality diet appropriate for your pet's life stage is recommended to help maintain optimal health.

Urogenital: (Normal)

Normal genitalia and reproductive organs for the age, sex, and reproductive status of the animal. There was no discharge or other sign of disease.

Musculoskeletal: (Normal)

The skeleton is sound and fit. The muscles have normal tone and strength for the dog's age and breed. The pet's gait is normal with no signs of lameness or joint pain. No swelling or abnormalities such as arthritis or muscle wasting at this time.

Nervous System: (Normal)

Bright and alert, with a crisp, responsive mental attitude. Your pet has excellent body control, posture, balance, and coordination. Its reflexes are brisk and sharp. Perception of its environment and body position are well tuned.

Behavior: (Normal)

No behavioral problems were reported by owner.

Age-Specific Concerns: (Normal)

No age-specific concerns that need to be discussed at this time. Continue regular check-ups, vaccinations, flea and parasite control and a high-quality diet to optimize your pet's health.

Hematology: (Did Not Examine)**Laboratory: Biochemistry/Urinalysis: (Did Not Examine)**

No laboratory work has been completed at this time.

DOCTOR COMMENTS: (ABNORMAL)

Ovelle was vaccinated for DA2PP and Bordetella today. Annual heartworm testing and parasite exam are pending with the package.

CLIENT INSTRUCTIONS: (ABNORMAL)

Schedule dental cleaning.

MEDICAL NOTE TEMPLATE INFORMATION

Intermountain Pet Hospital, Inc. - EIN: 20-8449841

Patient: 20831-2 Ovelle

Species: CANINE

Breed: RETRIEVER, LAB MIX

Age: 8 Yrs. 5 Mos.

Sex: Spayed Female

Weight: 52.4 pounds

Date: 06/10/2011

Staff: BE Beth E

Status: FINAL

Parasite Exam

Date: 6/10/2011 Patient Name: Ovelle Species: CANINE Breed: RETRIEVER, LAB MIX

Doctor: BINGHAM

Hx/Clinical Signs:

Stool Color: brown

Blood: no blood seen

Odor: odor was normal

Consistency: consistency was formed FS of 3

Floatation Results: ZnSO4-centrifugation- NEGATIVE POOLS

Giardia Test Results:

Owner Waiting:

Drop-Off:

Other:

Comments: Tech - Set up tests: be Staff Reading Test: be



INTERMOUNTAIN PET HOSPITAL

Dustin's Paw Idaho, Inc. - EIN: 20-8449841

800 W. Overland
Meridian, ID 83642
(208) 888-2910

Rabies Certificate

Client ID: 20831
Client Name: Diane & Mike Rampelberg
Address: 795 W. Tallulah Dr.
Kuna, ID 83634

Phone: (208)922-2024

Patient ID: 20831-6
Patient Name: Prairie the Fourth
Species: CANINE
Breed: RETRIEVER, LABRADOR
Sex: Neutered Male
Color: Yellow
Markings:
Birthday: 06/24/2007
Weight: 61.20 pounds on 6/9/2011

Tag Number: 112968
Lot Number: S949973B
Producer: Pfizer
K / MLV: Killed Virus

Vaccination Date: 6/9/2011
Expiration Date: 6/9/2014

Staff Name: Dr. Brett Bingham
License Number: V-2748

PERMIT NUMBER NULL FA FACILITY

THIS SPECIALLY TRAINED TEAM HAS BEEN CERTIFIED BY CANINE COMPANIONS FOR INDEPENDENCE AS A FACILITY DOG TEAM. THIS CERTIFICATION SERVES AS IDENTIFICATION FOR THE FACILITATOR TO WORK WITH CLIENT(S) WITHIN THE FACILITY AND IN PUBLIC SETTINGS.

Diane Rampelberg

Participant Name

Prairie IV

Canine Name

LAB

Breed

2007370

Tattoo

CCI Regional Program Manager

7/31/2013

Expiration Date

(Void if expired or without authorized signature.)

**PERMIT NUMBER NW041104 FA PUBLIC**

THIS SPECIALLY TRAINED TEAM HAS BEEN CERTIFIED BY CANINE COMPANIONS FOR INDEPENDENCE AS A FACILITY DOG TEAM. THIS CERTIFICATION SERVES AS IDENTIFICATION FOR THE FACILITATOR TO WORK WITH CLIENT(S) WITHIN THE FACILITY AND IN PUBLIC SETTINGS.

Diane Rampelberg

Participant Name

Ovelle

Canine Name

LGX

Breed

2002626

Tattoo

CCI Regional Program Manager

7/31/2013

Expiration Date

(Void if expired or without authorized signature.)





access this link to skip
navigation and go directly
to content

Assistance Dogs International Inc

Public Access Test

WARNING

This test is here as information only. This test was designed to be administered by professional Assistance Dog Trainers.

Administering this test by non members of Assistance Dogs International is not authorized by Assistance Dogs International nor would completion of this test be considered certification by Assistance Dogs International.

Assistance Dogs International accepts no liability for use of this test.

Copyright Assistance Dogs International, Inc. 1997

9/95

ASSISTANCE DOG PUBLIC ACCESS CERTIFICATION TEST

NAME OF DOG AND RECIPIENT: _____

NAME OF TESTER: _____

DATE OF TEST: _____ DATE OF PLACEMENT: _____

TESTED ON (PLEASE CIRCLE ONE): PLACEMENT FOLLOW-UP

EQUIPMENT USED: _____

FINAL RESULT (PLEASE CIRCLE ONE): PASS FAIL

PURPOSE: The purpose of this Public Access Test is to ensure that dogs who have public access are stable, well-behaved, and unobtrusive to the public. It is to ensure that the client has control over the dog and the team is not a public hazard. This test is NOT intended as a substitute for the skill/task test that should be given by the program. It is to be used in addition to those skill/task tests. It is expected that the test will be adhered to as closely as possible. If modifications are necessary, they should be noted in the space provided at the end of the test.

DISMISSAL: Any dog that displays any aggressive behavior (growling, biting, raising hackles, showing teeth, etc.) will be eliminated from the test. Any dog that eliminates in a building or displays uncontrollable behavior will be eliminated from the test.

BOTTOM LINE: The bottom line of this test is that the dog demonstrates that he/she is safe to be in public and that the person demonstrates that he/she has control of the dog at all times.

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[Membership
Directory/Member List &
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[Member List & Links]

[ADI CONFERENCE
IAADP CONFERENCE]

[Compliance Committee]

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[We Welcome Service
Animals Video]

Training Standards

- [Service Dogs]
- [Hearing Dogs]
- [Guide Dogs]
- [Social Dogs]
- [Dog Partners]

[F.A.Q.]

TESTING EQUIPMENT: All testing shall be done with equipment appropriate to the needs and abilities of the team. All dogs shall be on-lead at all times except in the vehicle at which time it is optional.

This test is to take place in a public setting such as a mall where there are a lot of people and natural distractions. The individual will handle the dog and can use any reasonable/humane equipment necessary to ensure his/her control over the dog.

The evaluator will explain the test thoroughly before the actual testing, during which he/she will follow discreetly to observe when not directly interacting with the individual on a test related matter. The only things an evaluator needs are a clip board, an assistant, another dog, a plate with food, and access to a shopping cart.

COMMANDS: Commands may be given to the dog in either hand signals or verbal signals or both.

1. CONTROLLED UNLOAD OUT OF VEHICLE: After a suitable place has been found, the individual will unload the dog and any necessary equipment (wheelchair, walker, crutches, etc.) out of the vehicle. The dog must wait until released before coming out of the vehicle. Once outside, it must wait quietly unless otherwise instructed by the individual. The dog may not run around, be off lead, or ignore commands given by the individual. Once the team is out of the vehicle and settled, the assistant should walk past with another dog, they should walk within 10 (6) feet of the team. The Assistance Dog must remain calm and under control, not pulling or trying to get to the other dog.

The emphasis on this is that the Assistance Dog remain unobtrusive and is unloaded in the same manner possible for everyone.

2. APPROACHING THE BUILDING: After unloading, the team must maneuver through the parking lot to approach the building. The dog must stay in a relative heel position and may not forge ahead or lag behind. The dog must not display a fear of cars or traffic noises and must display a relaxed attitude. When the individual stops for any reason, the dog must stop also.

3. CONTROLLED ENTRY THROUGH A DOORWAY: Once at the doors of the building, the individual may enter however he/she chooses to negotiate the entry safely. Upon entering the building; however, the dog may not wander off or solicit attention from the public. The dog should wait quietly until the team is fully inside then should calmly walk beside the individual. The dog must not pull or strain against the lead or try to push its way past the individual but must wait patiently while entry is completed.

4. HEELING THROUGH THE BUILDING: Once inside the building, the individual and the dog must walk through the area in a controlled manner. The dog should always be within touching distance where applicable or no greater than a foot away from the individual. The dog should not solicit public attention or strain against the lead (except in cases where the dog may be pulling individual's wheelchair). The dog must readily adjust to speed changes, turn corners promptly, and travel through a crowded area without interacting with the public. In tight quarters, the dog must be able to get out of the way of obstacles and not destroy merchandise by knocking it over or by playing with it.

5. SIX FOOT RECALL ON LEAD: A large, open area should be found for the six foot recall. If found, the individual will perform a six foot recall with the dog remaining on lead. The individual will sit the dog, leave it, travel six feet, then turn and call the dog to him/her. The dog should respond promptly and not stop to solicit attention from the public or ignore the command. The dog should come close enough to the individual to be readily touched. For Guide Dogs, they must actually touch the person to indicate location. The recall should be smooth and deliberate with the dog tugging to the individual or taking any detours along the way.

6. SITS ON COMMAND: The team will be asked to demonstrate the individual's ability to have the dog sit three different times. The dog must respond promptly each time with no more than three commands. There should not be any extraordinary gestures on the part of the people approaching the dog. Normal, reasonable behavior on the part of the people is expected.

The first sit will be next to a plate of food placed upon the ground. The dog must not attempt to eat or sniff the food. The individual may correct the dog verbally or physically away from the food but then the dog must maintain a sit while ignoring the food. The dog should not be taunted or teased with the food. This situation should be made as realistic as possible.

The second sit will be executed, and the assistant with a shopping cart will approach within three feet of the dog and continue on past. The dog should maintain the sit and not show any fear of the shopping cart. If the dog starts to move, the individual may correct the dog to maintain the sit.

The last sit will be a sit with a stay as a person walks up behind the team, talks to the person then pets the dog. The dog must hold position. The dog may not break the stay to solicit attention. The individual may repeat the stay command along with reasonable physical corrections.

7. DOWNS ON COMMAND: The down exercises will be performed in the same sequence as sits with the same basic stipulations. The first down will be at a table where food will be dropped on the floor. The dog should not break the down to go for the food or sniff at the food. The individual may give verbal and physical corrections to maintain the down. There should not be extraordinary gestures on the part of the people approaching the dog. Normal, reasonable behavior from the people is expected.

The second down will be executed, and then an adult and child should approach the dog. The dog should maintain the down and not solicit attention. If the child pets the dog, the dog must behave appropriately and not break the stay. The individual may give verbal and physical corrections if the dog begins to break the stay.

The third down will be accomplished, and then either a stranger or the assistant will be asked to step over the dog. The dog may not break the stay to solicit attention from the stranger. The individual may give corrections as indicated above.

8. NOISE DISTRACTION: The team will be heeling along and the tester will drop a clipboard on the ground behind the team. The dog may acknowledge the noise, but may not in any way show aggression or fear. A normal startle reaction is fine--the dog may jump and or turn--but the dog should quickly recover and continue along on the heel. The dog should not become aggressive by shaking, etc.

9. RESTAURANT: The team and tester should enter a restaurant and be seated at a table. The dog should go under the table or, if size prevents that, stay close by the individual. The dog may sit or lie down and may move a bit for comfort during the meal, but should not be up and down a lot or need a lot of correction or reminding. This would be a logical place to do the food drop during a down. (See #7)

10. OFF LEAD: Sometime during the test, where appropriate, the person will be instructed to drop the leash while moving so it is apparent to the dog. The individual must show the ability to maintain control of the dog and get the leash back in its appropriate position. This exercise will vary greatly depending on the person's disabilities. The main concern is that the dog be aware that the leash is dropped and that the person is able to maintain control of the dog and get the leash back into proper position.

11. CONTROLLED UNIT: The team will leave the building in a similar manner to entering, with safety and control being of prime importance. The team will proceed across the parking lot and back to the vehicle. The dog must be in appropriate heel position and not display any fear of the vehicle or traffic sounds.

12. CONTROLLED LOAD into VEHICLE: The individual will load the dog into the vehicle, with either entering first. The dog must not wander around the parking lot but must wait patiently for instructions. Emphasis is on safety and control.

Scoring Factors of the Public Access Certification Test

A= Always

M= Most of the time (more than half of time)

S= Some of the time (half or less of the time)

N= Never

1. CONTROLLED UNLOAD OUT OF VEHICLE

Dog did not try to leave vehicle until given release command.

☐ YES* ☐ NO The dog waited in the vehicle until released.*☐ YES ☐ NO The dog waited outside the vehicle under control.☐ YES ☐ NO The dog remained under control while another dog was walked past.**2. APPROACHING THE BUILDING**

Relative heel position, not straining or forging.

☐ A ☐ M ☐ S ☐ N The dog stayed in relative heel position.☐ YES* ☐ NO The dog was calm around traffic.*☐ A ☐ M ☐ S ☐ N The dog stopped when the individual came to a halt.**3. CONTROLLED ENTRY THROUGH A DOORWAY**☐ YES* ☐ NO The dog waited quietly at the door until commanded to enter.*☐ YES* ☐ NO The dog waited on the inside until able to return to heel position.***4. HEELING THROUGH THE BUILDING**☐ A ☐ M ☐ S ☐ N The dog was within the prescribed distance of the individual.☐ A ☐ M ☐ S ☐ N The dog ignored the public, remaining focused on the individual.☐ A ☐ M ☐ S ☐ N The dog readily adjusted to speed changes.☐ A ☐ M ☐ S ☐ N The dog readily turned corners—did not have to be tugged or jerked to the direction.☐ A ☐ M ☐ S ☐ N The dog readily maneuvered through tight quarters.**5. SIX FOOT RECALL ON LEAD**☐ YES* ☐ NO The dog responded readily to the recall command—did not stray away, seek attention from others, or trudge slowly.*☐ YES* ☐ NO The dog remained under control and focused on the individual.*☐ YES* ☐ NO The dog came within the prescribed distance of the individual.*☐ YES* ☐ NO The dog came directly to the individual.***6. SITS ON COMMAND**

☐A ☐M ☐S ☐N The dog responded promptly to the command to sit.

☐YES* ☐NO The dog remained under control around food--not trying to get food and not needing repeated corrections.*

☐YES* ☐NO The dog remained composed while the shopping cart passed--did not shy and show signs of fear, etc. shopping cart should be pushed normally and reasonably, not dramatically.*

☐YES* ☐NO The dog maintained a sit-stay while being petted by a stranger.*

7. DOWNS ON COMMAND

☐A ☐M ☐S ☐N The dog responded promptly to the command to down.

☐YES* ☐NO The dog remained under control around the food--not trying to get food and not needing repeated corrections.*

☐YES ☐NO The dog remained in control while the child approached--child should not talk to dog or be overly dramatic.

☐YES* ☐NO The dog maintained a down-stay while being stepped over by a stranger.*

8. NOISE DISTRACTIONS

If the dog jumps, turns, or shows a quick startle type reaction, that is fine. The dog should not show fear, aggression, or continue to be affected by the noise.

☐YES* ☐NO The dog remained composed during the noise distraction.*

9. RESTAURANT

☐YES* ☐NO The dog is unobtrusive and out of the way of patrons and employees as much as possible.*

☐YES* ☐NO The dog maintained proper behavior, ignoring food and being quiet.*

10. OFF LEAD

☐YES* ☐NO When told to drop the leash, the team maintained control and the individual picked up the leash back in position.*

11. DOG TAKEN BY ANOTHER PERSON

To show that the dog can be handled by another person without aggression or excessive stress or whining, someone else will take the dog's leash and passively hold the dog (not giving any commands) while the dog's partner moves 20' away.

☐YES ☐NO Another person can take the dog's leash and the dog's partner can move away without aggression or undue stress on the part of the dog.

12. CONTROLLED EXIT

☐A ☐M ☐S ☐N The dog stayed in relative heel position.

☐YES* ☐NO The dog was calm around traffic.*

☐A ☐M ☐S ☐N The dog stopped when the individual came to a halt.

13. CONTROLLED LOAD INTO VEHICLE

☐ YES ☐ NO The dog waited until commanded to enter the vehicle.

☐ YES ☐ NO The dog readily entered the vehicle upon command.

14. TEAM RELATIONSHIP

☐ A ☐ M ☐ S ☐ N When the dog did well, the person praised the dog.

☐ A ☐ M ☐ S ☐ N The dog is relaxed, confident, and friendly.

☐ A ☐ M ☐ S ☐ N The person kept the dog under control.

Scoring:

The team must score all 'Always' or 'Most of the time' responses on the A-M-S-N parts of the

The team must score at least 80% "yes" answers on the "yes" "no" portion of the test

All questions marked by an asterisk must be answered by a "YES" response.

Were there any unique situations that made any portion of this test not applicable?

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